

Muscogee (Creek) Nation Human Resource Management Services

Employee Requisition

PO BOX 580 OKMULGEE, OK 74447 Telephone (918) 732-7827 Toll-Free (800) 482-1979 Fax (918) 756-2284

| Submitted Date 10/05/2020 | Employee Requisition Nur | nber | JOB OF | PORTUNITY | | | |
|---------------------------|--------------------------|---------------|--------|----------------|--------|--|--|
| Title/Position: | | | | | | | |
| VOC REHAB TECH/ADM ASSIST | | | | | | | |
| Pay Grade | | Salary Range | | Classification | | | |
| SG 10 | | \$31,865-41,5 | 79 | Full Time | | | |
| Department: | | Location: | | Location Code: | FT/PT | | |
| VOCATIONAL RI | EHAB | Okemah | | 114 | 1-Full | | |
| | | | | | Time | | |

COMPLETED EMPLOYMENT APPLICATION IS REQUIRED. MUSCOGEE (CREEK) AND INDIAN PREFERENCE.

| General Summary: | The purpose of the position is to provide para-professional support to VR Director and VR Staff by performing administrative/clerical duties, budget management and assigned duties relevant to technical aspects of vocational rehabilitation program. Keeping good records, writing reports timely, meeting, greeting and directing consumers within the office and MCN service area. |
|--|---|
| Principal Duties and Responsibilities: | A) Communicate with applicants by telephone, writing, or in person with information about the VR program; such as the basic eligibility, process and mail information packet to prospective clients. B) Research information on local and regional labor markets and occupations in order to assist VR counselors and clients. C) Process case service expenditures in accordance with program policies and procedures and federal/tribal regulations. D) Maintains and enters data into an accurate accounting and financial records of the VR program as required. E) Participates in MCN-VR unit meetings and works in cooperation to relay information, identify and resolve problems. F) Participates in community education; such as, health and job fairs and other assigned activities. G) Keep and maintain budget to assist program Director. H) Process all expenditures to maintain operations I) Keep and maintain all logs and records for administrative and VR activity as required. J) Performs general clerical and office duties as directed. K) Attends training designed to further expand the knowledge of the VR process in order to better perform the duties of the position. L) Must maintain client confidentiality at all times. M) Regular attendance is required. N) Performs all other duties as assigned. Knowledge & Skills a) Knowledge of accounting principles and business office |
| | management in a vocational rehabilitation services office environment. |

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| | b) Knowledge of Durchage Dequisition procedures and formate |
|-------------------------------------|--|
| | b) Knowledge of Purchase Requisition procedures and formats, |
| | protocols of the Muscogee Creek Nation Financial System. |
| | c) Proficient computer skills within a Windows desktop environment |
| | and including working knowledge of Microsoft Office Suite, Business Suite |
| | and Excel. |
| | d) Knowledge of basic accounting practices. |
| | e) Skill in active listening and speaking; effectively communicating in |
| | verbal and written form courteously with VR clients, MCN Staff, outside |
| | agencies and the general public. |
| | f) Ability to keep and maintain accurate records and prepare various |
| | reports in a timely manner. |
| | g) Ability to, independently, provide assistance to the Vocational |
| | Rehabilitation team by advising clients on subject areas not requiring |
| | professional counseling skills. |
| | h) Ability to accurately present ideas and facts. |
| | i) Ability to maintain strict confidentiality in regard to client |
| | information. |
| | j) Ability to utilize secretarial and other references to produce proper, |
| | accurate documents. |
| | k) Ability to participate and work as a team member. |
| Minimum Requirements: | An Associates Degree, preferably in Accounting. |
| wii iii iii Kequii e ii e i is. | A minimum of four (4) years relevant work experience in (VR) Vocational |
| | |
| | Rehabilitation services. Knowledge of the protocols of the Muscogee |
| Duefermed Descriptions and a | Creek Nation Financial System. |
| Preferred Requirements: | A Bachelors Degree in accounting or Business Administration and two (2) |
| | years relevant work experience in (VR) Vocational Rehabilitation services. |
| | Knowledge of the protocols of the Muscogee Creek Nation Financial |
| | System. |
| Valid Oklahoma Driver's License | Yes |
| required? | |
| Please list any additional licenses | |
| required: | |
| | |

Competencies:

Customer Service: Responds promptly to customer needs.

Interpersonal Skills: Maintains confidentiality; Keeps emotions under control.

Oral Communication: Speaks clearly and persuasively in positive or negative situations; Participates in meetings.

Written Communication: Writes clearly and informatively; Able to read and interpret written information.

Teamwork: Balances team and individual responsibilities.

Visionary Leadership: Inspires respect and trust.

Ethics: Treats people with respect; Keeps commitments; inspires the trust of others; Works with

integrity and ethically; Upholds organizational values.

Organizational Support: Follows policies and procedures; Supports organization's goals and values.

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Quality:

institution.

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Demonstrates accuracy and thoroughness.

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| Quantity: | Completes work in timely manner. | | | | |
|--|--|---|--|--|--|
| Safety and Security: | Observes safety and security procedures. | | | | |
| Attendance/Punctuality: Is consistently at work and on time; Ensures work responsibilities are covered | | | | | |
| | Arrives at meetings and appointments on time. | | | | |
| Dependability: | Follows instructions, responds to management direction. | | | | |
| Physical Demands: While performing the duties of the interest of the performing the duties of the interest of the performance o | ☑Up to 50 lbs. ☐Up to | and /or move up to 10 pounds and occasionally 100 lbs. Over 100 lbs. | | | |
| performing essential function While performing the duties Fumes or | cteristics described here are representative s of this job. If this Job, the employee is regularly expose irborne particles Outside weather controls of this shock Ubration | ed: | | | |
| | ended to describe the general nature and le e not intended to be an exhaustive list of all | evel of work being performed by people responsibilities, duties and skills required of | | | |
| | nployee of the Muscogee Nation, along with blic relations. Each employee is expected to | the official performance of duties, are make every effort to be well-informed about | | | |

the institution, pleasant, courteous and cooperative, and to act in a manner to command respect of co-workers and all other personnel. An optimistic attitude, patience and tolerance will help each employee in nearly all situations at the

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